Tube Watch

Reduce disruptions. Enhance care.

Don't allow tube failures to disrupt patient care.

Tube Watch is GE Healthcare's predictive solution that is designed to remotely monitor and predict tube failures before any disruption occurs. It delivers peace of mind by converting potential unplanned downtime to planned events helping to avoid patient and staff disruptions and associated revenue loss. Tube Watch allows proactive part delivery and service scheduling to avoid tube failure and gets the scanner restored. If a tube fails unexpectedly, we guarantee you the full credit of your annual Tube Watch premium.[1]

What is the cost of an unexpected tube failure?

>40

Average lost scans due to an unexpected tube failure[2]

$64,000

Estimated annual value of total revenue losses from tube failure[2,3]

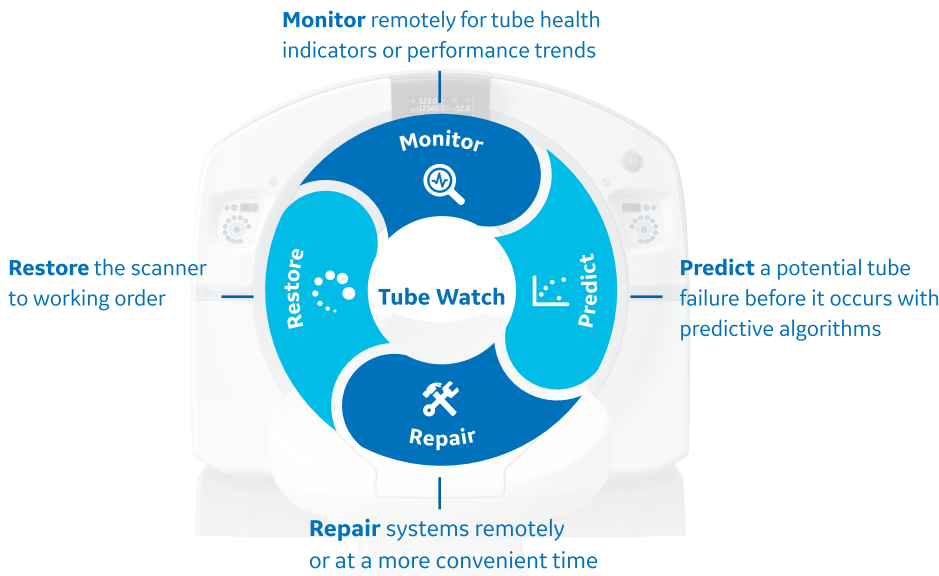**>5%**

Increased cost from staff overtime[2]

[1]Guarantee is subject to the terms in your Statement of Service Deliverables.
[2]Primary market research conducted by GE Healthcare with 10 customers.
[3]Both direct and indirect revenue loss impact

How it works

Monitor remotely for tube health indicators or performance trends

Restore the scanner to working order

Predict a potential tube failure before it occurs with predictive algorithms

Monitor
Restore · Tube Watch · Predict
Repair

Repair systems remotely or at a more convenient time

Tube Watch represents the Predict services of our Asset Performance Management Suite, and is available for Revolution™ EVO and Optima™ CT660 with Performix™ Plus tube.

Why GE?

Proactive
Gain predictive insights to tube health

Efficient
Drive to achieve zero unplanned downtime

Responsive
Service expertise and blended service model (remote & onsite)

Collaborative
Risk sharing partnership

Contact your local GE Healthcare Service representative for more information. Or visit gehealthcare.com/services

Desired outcomes

Strengthen financial performance

- Optimize capital investment
- Maintain exam revenue
- Optimize labor costs

Improve operational efficiency

- Minimize workflow disruptions
- Decrease staff stress
- Reduce mistakes due to overtime fatigue

Help enhance patient care

- Less exam rescheduling
- Less patient stress
- On time diagnosis